



FACTS & IMPACT

providing help, hope and answers through trauma-informed, patient-centered behavioral healthcare and victim services

Organization Description:

Peace River Center is a private non-profit provider of behavioral health and victim services in Polk, Highlands and Hardee counties. Founded in 1948, Peace River Center offers a wide range of programs including crisis stabilization, inpatient and outpatient, group homes, mental illness recovery programs, domestic violence shelters, rape recovery, and more.

Mission:

Peace River Center's mission is to engage, restore, and empower individuals in our community to reach their fullest potential.

Populations Served:

Children, adolescents, adults, and seniors in Polk, Highlands and Hardee counties who are insured, underinsured, uninsured or indigent.

Quick Facts:

- Accredited by The Joint Commission and Florida Coalition Against Domestic Violence (FCADV); licensed by the State of Florida Agency for Healthcare Administration (AHCA) and the Florida Department of Children and Families (DCF)
- Over 30 Evidence-Based Practices (EBPs) are used throughout our programs and services
- Only inpatient public Baker Act provider serving individuals of all ages in Polk, Highlands and Hardee counties; also the only receiving facility for children aged 10 and under in all three counties
- 1 of 3 Short-term Residential Treatment (SRT) facilities in Florida providing psychiatric rehabilitation services to individuals who are in need of a safe and secure residential environment
- Only Crisis Response Team in Polk and Hardee Counties providing immediate crisis intervention by phone, mobile response, or walk-in at two locations 24-hours a day, 365 days a year
- More than 400 employees including: Licensed Clinical Social Workers, Licensed Mental Health Counselors, Child/Adolescent Psychiatrists, Adult Psychiatrists, Advanced Registered Nurse Practitioners
- Education and outreach provided throughout year to surrounding communities



FY18 at a glance

23,819

Children, adolescents, adults, and seniors served by PRC's 25+ behavioral health and victim services programs*

10,665

individuals served through Outpatient Services

7,746

individuals served by Crisis Response Team

3,195

individuals served at inpatient Crisis Stabilization Units

1,104

individuals served by Wellness Clinic

449

individuals served by Substance Use Disorder Services

*See back for complete listing of program results

Program Outcomes for 2018 Fiscal Year

CRISIS SERVICES

- 7,746 individuals served via phone, mobile in-person response, or walk-in assessment by the Crisis Response Team
- 3,195 individuals received care at our Bartow and Lakeland inpatient Crisis Stabilization Units

VICTIM SERVICES

- 201 adults and 179 children received services at our Polk County or Highlands County domestic violence shelters for a total of 11,739 bed nights
- 69 sexual assault survivors received free, confidential crisis intervention, advocacy, problem solving, therapy and more from our advocates

RECOVERY SERVICES

478 individuals were linked to community resources and had their recovery goals and progress monitored by Adult Case Management

116 individuals with severe and persistent psychiatric disorders attained independent, integrated living through 24/7 multidisciplinary support from the Florida Assertive Community Treatment (FACT) Team

6,335 individuals received medication management support

455 individuals with severe and persistent mental illness concurrently involved in the criminal justice system received assistance from Forensic Services

449 individuals received outpatient Substance Use Disorder Services

More than **57** people were served through Peace River Center's residential programs, both group homes and apartments

108 individuals with severe and persistent mental illness participated in Psychosocial Rehabilitation Services, a structured, goal-oriented program focused on education and life skills

154 individuals received psychiatric rehabilitation through the Short-Term Residential Treatment (SRT) Facility

166 members of Club SUCCESS worked alongside staff to build job skills and meaningful relationships and improve their quality of life

CHILD & ADOLESCENT SERVICES

- **Community Action Treatment (CAT) Team** served 69 youth/young adults at risk of out-of-home placement due to a mental health or co-occurring substance use disorder
- **Family Intensive Treatment (FIT) Team** provided team-based, family-focused comprehensive services to 38 families within the child welfare system with parental substance use disorders
- **Resiliency Team** provided wraparound services including in-home and in-community support to 385 youth and their families
- When children with a history of inpatient Crisis Stabilization Unit (CSU) admissions receive follow-up **Children's Psychiatric Services**, 82% of the children avoid a relapse and repeat CSU readmission
- 131 of the 138 families served by the **Home to Stay** program gained skills to keep their children in the home, resulting in a 95% success rate

Integrated Healthcare

1,104 individuals received primary care in an integrated healthcare setting at our Wellness Clinic



1239 East Main Street, Bartow, FL 33830
(863) 519-0575 | www.peacrivercenter.org

