



# Care Coordination Overview

**Care Coordination** is a SAMHSA-funded program serving Polk, Hardee, and Highlands counties. This grant aims to help adults diagnosed with severe and persistent mental illness, co-occurring disorders, and children diagnosed with severe emotional disturbance. Clients who have experienced a Baker Act and have mental health symptoms impacting their daily functioning also qualify. The Care Coordination program is a short-term linkage to community-based resources. Care Coordination also has an SSI/SSDI Outreach, Access, and Recovery (SOAR) Specialist who can assist qualifying clients with the SSI/SSDI application process and other insurance benefit options.



## Why Care Coordination?

**Care Coordination** exists to bridge the gap for clients between Inpatient and Outpatient services. It helps stabilize clients experiencing debilitating factors of food insecurity, housing difficulty, and a lack of other community-based supports. Care Coordination also offers short-term assistance to provide additional support as clients wait to start more intensive services such as Adult and Children's Case Management and Community Action Treatment (CAT) Team.

## How Care Coordination helps...

Care Coordinators work alongside clients to explore community-based resources for housing, food, transportation, and more, in addition to therapy, substance use treatment, and psychiatry professionals. Care Coordinators are a resource for clients to help reduce repeat crisis unit admissions and maintain regular contact with clients. Care Coordinators work with the client to ensure they attend appointments and meet community-based support requirements to attain or maintain benefits.



# PROGRAM QUALIFICATIONS

Who qualifies for Care Coordination?  
Below are the guidelines, but if you  
have any questions, please give us a  
call at 863.519.0575 ext. 6297.

- ✓ Adults and children living in Polk, Hardee, or Highlands Counties
- ✓ Individuals who have experienced a Baker Act
- ✓ Individuals with severe mental illness (SMI), severe emotional disturbance (SED), or co-occurring disorder.
- ✓ Individuals who can participate in an hour and a half long intake assessment to determine their current functioning and needs

*The Care Coordination intake appointment can occur while clients reside inpatient at Peace River Center's Bartow or Lakeland Crisis Stabilization Units (CSUs), at Peace River Center's Outpatient Adult and Child Office locations (telehealth or in-person), or in the community. Clients may also be referred by their Peace River Center therapist or psychiatry provider via the internal referral process.*

**If you have any questions  
please contact:  
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Peace River Center  
Care Coordination Project Supervisor  
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Care Coordination Program  
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For after hours crisis, call:  
Crisis Line: 863.519.3744  
Toll-free: 800.627.5906

For Access to Care call:  
863.248.3311



It is the policy of Peace River Center to provide equal opportunity in employment and the provision of services to all persons without regard to race, color, creed, sex, national origin, age, sexual orientation, religion, veteran status, disability, genetic information or genetic identity or other protected classifications.

Rv. 09/23

# CARE COORDINATION

